

How to order an implant model

1. Ordering via webshop:

If you are ordering **via our webshop** please choose ELOS Accurate® model* and **note the analogs** you need in the commentfield

If you **do not want** the ELOS Accurate® model just choose a normal implant model. **But please make sure to always not the analogs you need!**

**please also read the part about ordering ELOS Accurate® models in our Terms and Conditions, also attached.*

2. Ordering via 3shape

If you want an **ELOS Accurate® model** please write „ELOS Accurate® model“ in the commentfield of the order form and always note analogs if needed (see example below, left arrow).

Important: always choose the right material (VeroDent for implant models and crown and bridge models, Med610 for splints, drill- and CT-guides, RF080 for removable partures) and **always choose 3D medical print as manufacturer**, otherwise you have the wrong material .dme and the fit will not be accurate. (see example below, right arrow)

The screenshot shows the 3shape Order Form interface. The 'Comments' field in the Customer information section contains the text "ELOS accurate model Impl. EV 4,2". The 'Scan settings' section shows the 'Removable' category selected, with a red circle around it. The 'Vero Dent (3D medical print)' and '3D medical print KG' options are also highlighted with a red circle. A red arrow points to the 'Comments' field, and another red arrow points to the 'Removable' category in the Scan settings.

If you want a **normal Implant model**, please write „Implant model“ and always note analogs if needed (see example below)

The screenshot displays the 'Order Form' software interface. On the left, there are several panels: 'Lab information' (Operator: No operators are available), 'External Lab Information' (External Lab: - none -), 'Customer information' (Customer: 3D medical print KG, Create date: 11.08.2016, Shipping date: 11.08.2016, Delivery date: 11.08.2016), and 'Patient information' (Last name, First name, Reference). A red arrow points to the 'Patient information' section. Below it is a 'Comments' field containing the text 'Implantmodel, + Analogl Impl. EV 4,2', which is circled in red. The main area shows 'Order settings' (Order number: 56907_20160811, Design Module: DentalDesigner 2016) and 'Order details' (a 3D dental arch model with an 'Abutment' label). On the right, there are 'Scan settings' (Object type: Digital impression, Antagonist) and a vertical toolbar with icons for Anatomy, Frame, Abutment, Misc, Bridge, Gingiva, Removable, Model, Appliance, and Implant Studio. The 'Model' icon is highlighted, and the 'Vero Dent (3D medical print)' material is selected. At the bottom right, there are 'Scan', 'OK', and 'Cancel' buttons.

If you want a normal implant model **without analogs** you can leave the commentfield blank

Please note that we will not send out analogs unless you tell us to!

We also ask all our 3shape users to please never change the file name during the designing and ordering process. Otherwise we have a different name on the model than on the order form, which makes it very difficult to match the model to a customer and can lead to a delay.

Should you have any more questions please don't hesitate to ask!